

Cookie Policy

What is a Cookie?

Cookies are text files containing small amounts of information which are downloaded to your device when you visit a website. Cookies can be used to make a user's experience more efficient. There are a number of different types of cookies; session cookies, persistent cookies, first party cookies and third party cookies. We have set out below the details of the cookies used on our website (www.ggmr.co.uk).

Types of cookies

There are a number of different types of cookies; session cookies, persistent cookies, first party cookies and third party cookies.

First party cookies

These cookies are set and handled directly by Royal Hotel, they cannot be accessed or read by any other website.

Third party cookies

These are cookies that we have given a separate website permission to use on Royal Hotel, these allow the separate website to record certain actions you take on Royal Hotel.

Session cookies

These cookies link your actions on a website to our data system and are used for a number of reasons such as remembering what you've put into your shopping basket while browsing the site. The session cookies expire as soon as the browser is closed so no information is stored permanently.

Persistent cookies

These cookies remember your preferences or actions across a website and help us to provide you with information that is relevant to you in the future. The information collected can be used to track actions across multiple browser sessions and may be used to make advertising more relevant to you.

How we use cookies

We use cookies to help improve the performance and efficiency of our website and track how many people visit our website. Our website uses "analytical" cookies to track user behaviour in an anonymous form on our website.

A bar will appear on the website to explain that this website uses cookies. If you click "I understand" or continue to use our website without clicking "I understand", we will understand that you have consented to the use of cookies.

If you would like to block or delete any of the cookies used on our website, we have explained how to do this at the end of the cookies policy.

What Cookies Does Royal Hotel Utilities?

The cookies used on our website collect information about how visitors use the website, for instance which pages they go to most often. These cookies do not collect information that identifies a visitor. All information collected by these cookies is aggregated and anonymous - it is used to improve how the website works.

We use a single cookie that is set when you click "I understand" for our cookie policy widget to ensure you no longer see the widget on the website in the future.

The name of this functional cookie is:

- cookie-policy

The following collection of cookies are used by Google Analytics which tells us how users arrive at our website and how they use the website. The cookies collect information in an anonymous and aggregate form

The name of these analytical cookies are:

- __utma
- __utmb
- __utmc
- __utmz

To help the security of both parties (GGMR & you the user), we have a cookie to prevent [Cross-Site Request Forgery](#) which stops third-parties accessing information about you or performing commands pretending to be you.

The name of this security cookie is:

- csrf_GGMR

How can these cookies be removed?

It is usually possible to block cookies using your website browser, and to delete cookies by identifying and deleting the relevant file on your device. Here is how you can do so for some of the popular browsers.

Google Chrome:

1. Click on the Tools menu and select Options.
2. Click the Under the Bonnet tab and look for the Privacy section.
3. Click Clear browsing data.
4. Select Delete cookies and other site data to delete all cookies from the list.
5. Select Clear browsing history to delete traces of which websites you've visited.
6. Select Clear download history to delete records of which files and programs you've downloaded.
7. Select Empty the cache to delete cached websites.

Internet Explorer 9:

1. Choose Tools and then Safety.
2. Click Delete browsing history.
3. Tick the Cookies box and click Delete.

Internet Explorer 8:

1. Choose Safety on the command bar.
2. Click Delete browsing history.
3. Tick the Cookies box and click Delete.

Internet Explorer 7:

1. Choose Tools and then Options.
2. Click the General tab and look for the Browsing History section.
3. Click Delete and then click Delete Cookies.

Mozilla Firefox:

1. Click on Tools and then Options.
2. Select Privacy.
3. Select Show Cookies.
4. To remove a single cookie highlight it and click Remove cookies.
5. To remove all cookies click Remove all cookies.

Opera:

1. Go to Tools in main menu.
2. Click Delete private data.

Safari:

1. Choose Preferences from the Safari menu.
2. Select the Security icon.
3. Click Show cookies.
4. Select the cookies that you want to delete.
5. Click Delete.

Further advice on how to do this should be available through your device and software help functions, including that of your browser.

Links to third party websites

Our website may contain links to third party websites. We have no control over how cookies are used on such websites and recommend that you review the policies of such websites separately.

Changes to this cookies policy

We may update and amend this cookies policy from time to time. If we do we will indicate any such amendments and the date of such amendments on this cookies policy. This is our cookies policy as at 4th September 2012.

Questions relating to this cookies policy

If you have any remaining concerns about this cookies policy, please email reservations@royalhotelweston.com