

Terms of Use

These terms and conditions of use (“**Terms of Use**”) together with the policies referred to in these Terms of Use, set out the terms and conditions on which you may use our website, www.royalhotelweston.com, (the “**Website**”).

Please read these Terms of Use carefully before you start to use this Website. By using this Website, you indicate that you accept these Terms of Use and that you agree to be legally bound by them. If you do not agree to these Terms of Use, please refrain from using this Website.

Should you wish to use or be provided with any services shown or advertised on this Website, please contact us using the contact details set out on our [Contact Us](#) page. The supply of any services described on our Website is subject to further terms and conditions.

About Us

This Website is operated by or on behalf of Royal Hotel (WSM) Ltd (“**we**” or “**us**”).

Royal Hotel (WSM) Limited is a company registered in England and Wales under company number 04205821. Our registered office is at Network House Thorn Office, Centre Straight Mile Road, Rotherwas, Hereford, HR2 6JT and our main trading address is at 1 South Parade, Weston Super Mare, North Somerset, BS23 1JP. Our VAT number is 771 735413.

Access to This Website

Although we aim to keep this Website up and running smoothly, we will not be liable to you or any third party if for any reason this Website is unavailable or interrupted at any time or for any period.

Access to the Website is permitted on a temporary basis, and we reserve the right to withdraw or amend the content and functionality of the Website without notice. We will not be liable if for any reason the Website is unavailable for any time or for any period.

You are responsible for maintaining your own internet connection and making all other arrangements necessary for you to have access to our Website. You are also responsible for ensuring that all persons who access our website through your internet connection are aware of these Terms of Use, and that they comply with them.

Use of This Website

You may use this Website only for lawful purposes. You may not use the Website:

- In any way that breaches any applicable law, regulation or code of practice;
- In any way that is unlawful or fraudulent, or has any unlawful or fraudulent purpose or effect;
- In any way that infringes any intellectual property right or right to privacy;
- To knowingly transmit any data, send or upload any material that contains any viruses, Trojan horses, worms, logic or time bombs, keystroke loggers, spyware, adware or any other technologically harmful programs, data or code; and/or
- To transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation.

You also agree:

- Not to reproduce, duplicate, copy or re-sell any part of this Website in contravention of these Terms of Use; and
- Not to access without authority, interfere with, damage or disrupt:
 - Any part of this Website;
 - Any equipment or network on which this Website is stored; and/or
 - Any software used in the provision of this Website.

Intellectual property rights

We are the owner or the licensee (as applicable) of all intellectual property rights in this Website, and in the material displayed on it. Such works are protected by copyright laws and treaties around the world. All such rights are reserved.

You may print off one copy, and may download extracts, of any page(s) from this Website for your personal reference and you may draw the attention of others to material on this Website.

You must ensure that any person to whom you have shown material from this Website is aware of these Terms of Use and only uses such material in accordance with these Terms of Use.

Our status (and that of any identified contributors) as the authors of material displayed on this Website must always be acknowledged.

You must not use any part of the materials on this Website for commercial purposes without obtaining a licence to do so from us or our licensors as the case may be.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way.

If you print off, copy or download any part of this Website, or use any materials or works shown on our Website, in breach of these Terms of Use, your right to use this Website will cease immediately. In such event, you must, at our option, return or destroy any copies of the materials you have made.

Reliance on information posted

Whilst we endeavour to keep information on this Website up-to-date and correct, we do not guarantee the accuracy of such information. We therefore disclaim all liability and responsibility arising from any reliance placed on such materials by any visitor to this Website, or by anyone who may be informed of any of its contents.

For the avoidance of doubt, any drawings, photographs or other images, videos, show reels, descriptive matter, or advertising produced by us are for the sole purpose of giving an approximate idea of the services we provide. They shall not form part of any contract or agreement for the supply of service between us and any party or have any contractual force.

Our Liability

This Website and the information and content contained on it are provided "as is" without any representation or endorsement made and, to the extent permitted by law, without warranty, representation, condition or assurance of any kind whether express or implied (including without limitation any warranty that the Website will be available, uninterrupted or error free).

To the extent permitted by law, we hereby expressly exclude all liability for:

- Any loss, damage or costs, whether direct or indirect, incurred or suffered by you in connection with this Website or in connection with the use, inability to use, or results of the use of this Website, including but not limited to any pure economic loss;
- Any loss or corruption of or damage to your hardware, software, data or information;
- The content, information and material posted or made available on our Website;
- Any websites linked to this Website; and/or
- Any loss of any business of yours, including but not limited to loss of income or revenue, loss of business, loss of profits or contracts, loss of anticipated savings, loss of data or waste of management or office time.

Nothing contained in these Terms of Use affects our liability for death or personal injury arising from our negligence, nor our liability for fraud or fraudulent misrepresentation, nor any other liability which cannot be excluded or limited under applicable law.

The security of communications sent over the Internet (including by e-mail) is subject to many factors outside of our control. We do not guarantee the security or confidentiality of any electronic communications and shall not be responsible to you for any loss or damage that you may suffer as a result of the transmission of any such communications.

We shall have no liability for your inability to connect to or to access the Website which may result from any faults, errors or problems relating to your PC hardware, software, network or security, or your Internet service provider or any other similar problem.

We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of this Website or to your downloading of any material posted on it, or on any website linked to it.

Our rights

If we determine, in our discretion, that there has been a breach of these Terms of Use, we may take such action as we deem appropriate. Failure to comply with these Terms of Use may result in all or any of the following actions:

- Immediate, temporary or permanent withdrawal of your right to use our Website;
- Issue of a warning to you;
- Legal proceedings against you for reimbursement of all costs on an indemnity basis (including, but not limited to, reasonable administrative and legal costs) resulting from your breach of the Terms of Use; and/or
- Disclosure of such information to law enforcement authorities as we reasonably feel is necessary.

We exclude liability for actions taken in response to breaches of the Terms of Use. The responses described in these Terms of Use are not limited and we may take any other action we reasonably deem appropriate.

Information about you

We process information about you in accordance with our [privacy policy](#). Please read this privacy policy carefully as by using this Website, you consent to such processing

Viruses, hacking and other offences

You must not misuse this Website by knowingly introducing viruses, Trojan horses, worms, logic or time-bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to this Website, the server on which this Website is stored or any server, computer or database connected to this Website. You must not attack this Website via a denial-of-service attack or a distributed denial-of service attack.

By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use this Website will cease immediately.

Linking to this Website

If you wish to link to the home page of our Website, you must first obtain our consent. If we agree to you linking the home page of our Website you must:

- Do so in a way that is fair and legal and does not damage our reputation or take advantage of it;
- Not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists; and
- Not establish a link from any website that is not owned by you.

This Website must not be framed on any other site, nor may you create a link to any part of this Website other than the home page. We reserve the right to withdraw linking permission without notice.

If you wish to make any use of material on this Website other than that set out above, please address your request to reservations@royalhotel.com

Links from this Website

Where this Website contains links to other sites and resources provided by third parties, these links are provided for your information only. We have no control over the contents of those websites or resources, and accept no responsibility for them or for any loss or damage that may arise from your use of them.

Applicable law and Jurisdiction

These Terms of Use (together with any policies referred to in them) and any dispute or claim arising out of or in connection with them or their subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England.

The English courts will have exclusive jurisdiction over any claim arising from, or related to, a visit to this Website although we retain the right to bring proceedings against you for breach of these Terms of Use in your country of residence or any other relevant country.

Changes to these Terms of Use

We may revise these Terms of Use at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we make, as they are binding on you. Some of the provisions contained in these Terms of Use may also be superseded by provisions or notices published elsewhere on this Website.

How to contact us

If you have any concerns about these Terms of Use or any material which appears on this Website, please contact us at reservations@royalhotel.com